FOR TREATMENT OF TELANGIECTASIA
AND SKIN BLEMISHES

OPERATIONAL MANUAL

DISTRIBUTED BY:
Dear Thermo-Lo Operator,

I want to thank you for your confidence in the Thermo-Lo machine and me. I am extremely honored to have the machine named after me. My 40-years in the business has provided me the experience and education to assist you with this great piece of equipment. If you have any questions on how to use the machine or what you can treat, please do not hesitate to contact me personally. Enjoy the machine as much as I have and let me help you understand all of the things that it can do.

– Lorenzo Kunze, M.E.

NOTICE

Before beginning any new treatment the client should consult with their doctor for evaluation of a possible medical problem that may be causing telangiectasia or benign pigmented lesion. Most cases are hereditary and due to aging and sun exposure.

The key is to treat only the epidermis – staying on the stratum corneum – treating benign skin imperfections. If you do not know what the lesion is, do not treat without having your client/patient confer with their Dermatologist or physician. Only treat aesthetic and cosmetic procedures.

CONTRAINDICATIONS

- **DO NOT USE** during pregnancy
- **DO NOT USE** with implanted pacemakers or some heart conditions
- High blood pressure, anticoagulants will affect treatment
- When in doubt about a skin problem do not treat or have the lesion evaluated by a physician before you treat it.

THERMO-LO OPERATOR’S RESPONSIBILITY

If you are a non-medical therapist and in a licensed state, check with your state regulatory board for the rules governing the use of the equipment before purchasing any esthetics or medical device. Again only treat cosmetic and aesthetic procedures.

**Insurance**

Review existing liability insurance for coverage of procedure. If you need to acquire liability or malpractice insurance, please contact Lorenzo Kunze, M.E. at Lo@Chromos.com for assistance.
Thermo-Lo Rear Panel

Power Cord Connection  Main Power Switch  Foot switch Connection

Foot Switch  Plugs into back panel

RF Display

Probe Cord Connection

POWER STRIPS
DO NOT USE A CHEAP POWER STRIP, DO NOT OVERLOAD POWER STRIPS
Minimum Requirement for professional equipment:
15-amp power strip with surge protector – Reference APC Surge Protector
Ultimate Protection would be a surge-protected battery back up system

SAFETY FEATURE: When turning power off, on the equipment, wait 5-10 seconds to turn back on. This allows the capacitors on the power supply to discharge. If turned on too soon the power will not activate the machine.
Scratching Protocol – add WATER/conductor - sweeping action w/probe and keep foot pedal on at all times.
  - Pigmented Lesions – using the probe like a sweeping broom and apply a hash tag or tic-tac-toe pattern – do not go below the epidermis – stay on top of the top layer of the skin (light application)

Tapping Protocol – NO WATER tapping the probe on the epidermis and keeping foot pedal on at all times
  - Capillaries – tap vigorously along surface – do not break skin - do not drag probe - start at smaller end of capillary and work towards bigger end
  - Skin tags – spray tag with water (for conductivity) tap vigorously along the base of the tag - only where the skin tag is attached to the skin - hold onto the tag with your tweezers in one hand and using your other hand; utilize your gold (non-insulated) probe - stay above the surface, parallel to skin; don’t go below skin’s surface - bend probe to 45 degree angle (if needed to avoid penetrating below the skin’s surface) - the skin tag will appear to dry up into a hard calloused piece of skin. After all of the water has been deleted from the tag it can either be left alone to fall off in a few days or be cut off with a sterile pair of scissors. If any bleeding occurs you can use your probe to cauterize the area until bleeding stops.

Tapping technique is removing all of the water and fat, leaving only the salt; which results in a dry solid salt-like particle. An example would be like cooking a raw egg white and after the treatment turning the egg white into a hard-boiled egg.

Insertion Protocol – inserting probe first and then stepping on the pedal (use insulated probe – Green Box)
  - Thermolysis (hair epilation) - Insert probe – duplicating the direction that the hair is protruding out of the follicle (NO current), step on pedal once @ 40 volts for 1-3 seconds, release and pull out probe. Repeat again if hair does not release. Use sterile tweezers to lift hair out of follicle.
  - Milia – Insert probe at 45-degree angle – insert probe – step on pedal for 3-5 seconds and repeat 3-4 times in a circular pattern. Remove with sterile tweezer, push sebum out or use comedone extractor.
SMALL CAPILLARY / TELANGIECTASIA INFORMATION

1. Work your way into the larger capillaries then treat the raised center.

2. During consultation include – blood thinning medication, aspirin, disease correlating with capillaries such as scleroderma, alcoholism, family trait, high blood pressure, allergies, hormonal problems, etc.

3. If a family trait is involved treatments will only be temporary. Future treatments will be needed as they occur.

4. If you use the post treatment, Cataphoresis, use a light touch. Cataphoresis will help reduce swelling and redness and promote the healing process.

5. Overheating the skin by too long a treatment can reopen the vessels. Place insertions 2 to 3 millimeters apart.

6. Advise the patient of their home care responsibility.

7. Don’t rub or put pressure on the area that might break the coagulation points.

8. If the client has a cold or allergies remind them not to blow their nose hard.

9. Avoid sun and use sunscreen. Avoid temperature extremes. No exercising, saunas, or tanning for at least 24 - 48 hours.

10. Some patients will not respond to treatment for no apparent reason but 90% will.

The insertion method is a safe effective method for removal of telangiectasia. Below is a diagram comparison between the insertion for telangiectasia and insertion techniques for electrolysis and permanent make-up. Notice only the epidermis is affected when treating telangiectasia.
DEPTH OF INSERTIONS

A – shows an Electrologist insertion into the full depth of the follicle. Entering the epidermis, dermis and subcutaneous tissue.

B – shows a Permanent Makeup Specialist or a Tattoo Artist application of micro-pigmentation or tattoo ink. Pigment or Ink is inserted in the lower reticular layer.

C – shows telangiectasia (minute spider capillary) removal with the Thermo-Lo. Only tiny capillaries at the epidermis are affected, utilizing DC (Thermolysis) current, which makes scarring very unlikely.

SETUP

Unpack the Thermo-Lo System and accessories. Peel off the protective plastic over the display.

◆ IMPORTANT: Keep the packaging material for future packing and shipping requirements.

ATTACHING THE ACCESSORIES

A. Plug the footswitch into the connector in the rear of the machine.
B. Firmly push the power cord into the receptacle in the back of the machine and then into the wall outlet.
C. Attach the Probe cord to the corresponding connector on the front of the machine. Push in the Probe Cord connector on and then twist clockwise to lock.

PUSH THE MASTER POWER SWITCH IN THE BACK OF THE MACHINE.

◆ Sequence of events

A. The displays and all the lights will briefly flash for a self-test.
B. Display defaults to 40 volts
MODALITY FUNCTIONS

SETTING CURRENTS MANUAL THERMOLOGY MODALITY
◆ RF Range – 40 to 90 volts in 5-volt increments.

A. Press LOW
   1. Use the UP button to adjust the RF current output higher.
   2. Output selection will show on display.
   3. Release UP button when desired setting is established.

B. Current is activated when footswitch is depressed and Current Monitor LED will illuminate when current is activated.

C. Repeat above steps when selecting Medium (60 volts) or High (80 volts) buttons to adjust current to desired setting other than the default voltage of the button.

RF FUNCTION KEYS

A. Press THERMO-LO button, LED illuminates
   1. LO = Display voltage is 100

B. Press THERMO-LO button a second time – it will display HI
   2. HI = Display voltage is 200

Press FOOTSWITCH to activate current in any selection
As long as Footswitch is depressed current flows. Release footswitch to stop current.

“Current ON”
You will hear a beep and the LED will illuminate in the display area signifying current is on

CURRENT OVERVIEW

RF (Radio Frequency, High Frequency)
◆ RF produces heat at the needle.
◆ RF causes tissue to coagulate and forms a barrier to blood flow that ultimately eliminates the telangiectasia.
◆ RF causes the most tissue destruction. Be sure the working range is properly selected. It is better to start with too little RF than too much.
◆ Average RF working range is between 30 and 40 volts.
◆ Larger faster flowing vessels may require more RF.

Client Responsibility

Post-treatment care is critical. Caution client to avoid anything that increases the skin’s blood flow or stretching the skin for at least 24 hours. No Sunbathing, exercise, sauna, or washing the treated area or applying make-up on the area for at least 24 hours following the treatment.
CURRENT OVERVIEW

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- RF causes the most tissue destruction. Be sure the working range is properly selected. It is better to start with too little RF than too much.
- Average RF working range for hair removal is between 30 and 40 volts.
- Larger faster flowing vessels may require more Lo - RF.
- Skin tags may require Hi – RF.

TREATMENT

1. Cleanse the area to be treated, do not overly stimulate and increase blood flow.
2. Use a gentle non-creamy cleanser, rinsing with warm not hot water
   Witch hazel or 70%- isopropyl alcohol may also be used.

A topical numbing cream can be applied prior to treatment following manufacturers recommended guidelines. However, do not let the numbing agent remain on the skin for more than 10-15 minutes before beginning treatment. Numbing cream will constrict the vessels and only the larger vessels will be visible. Once the cream wears off, the smaller vessels reappear and the client may not notice a difference and think the treatment failed. Explain this process to the client so they know what to expect. Many clients can tolerate the procedure without the numbing cream.

Taking “before” pictures will be proof of success.

Work from the inside of the treatment area outwards so as not to disturb the area just treated.

Do not over stretch the skin Insert into the capillary, depress the RF foot switch and continue current until coagulation is complete. Pull out of capillary. Insertions should be approximately 2 to 3 millimeters apart. Repeat process until the length of the capillary is treated. Be careful not to over treat an area. Separate areas by at least 2 centimeters or more. It is recommended that no more than 5 to 10 minutes be worked at each area. Too long a treatment can cause the entire area to become hot. When the skin becomes hot, blood flow increases, which can cause the coagulated segments to open. If this occurs, discontinue treatment until the next appointment.

Apply witch hazel or Sea Breeze to the treated area as needed.

At the completion of the treatment remind the client of the post care instructions. If treating legs, wrap them with a compression stocking or bandage and have the client elevate their legs as much as possible for the remainder of the day. Recommended topical is Caladryl (pink only).

After a few days follow up with a call to check the progress of the treatment area.
**PROCEDURE**

**NEEDLE SIZE:**
- .003 for small capillaries and sun/age spots (Sterilized/Disposable)
- .005 for larger capillaries
- .010 for skin tags

**OUTPUT:**
- Small – RF 40 volts
- Medium – RF 60 volts
- Large – RF 80 volts

**HAIR REMOVAL**
- 40-60 volts (.003-004). Treat by pushing foot pedal for 1 second

**SPIDER TELANGIECTASIA**
- THERMO/LO – 100 volts (.003-004)
  - Coagulate from smallest to biggest capillary

**TELANGIECTASIA**
- THERMO/LO – 100 volts (.003-004)
  - Coagulate inwards and towards the spider center

**CHERRY HEMANGIOMAS:**
- THERMO/LO – 100 volts (.003-004). Treat around the perimeter of the hemangioma and work towards the center. If it is extra large it can be treated in 2-3 sessions. Crusts will develop

**SUN/AGE SPOTS:**
- THERMO/LO – 100 volts (.003-004). Treat by scratching in a hatch pattern or tic-tac-toe fashion, leaving 3 millimeters between scratches

**SKIN TAG:**
- THERMO/HI – 200 volts (.005-.010). Treat around the base and then dehydrate the meaty part of the tag until it appears to look like a white raisin

DO NOT TREAT BELOW THE EPIDERMIS
TREAT ONLY RED CAPILLARIES – NEVER PURPLE
SUGGESTED SETTINGS

**HAIR REMOVAL** 40-80 volts (.003-004)
push foot pedal for 1 sec

**SPIDER TELANGIECTASIA** THERMO/LO – 100 volts (.003-004)
light tapping – look for blanching

**CHERRY HEMANGIOMAS:** THERMO/LO – 100 volts (.003-004)
tap inwards towards center

**SUN/AGE SPOTS:** THERMO/LO – 100 volts (.003-004)
scratch in hatch or tic-tac-toe fashion

**SKIN TAG:** THERMO/HI – 200 volts (.005-.010)
tap at base – then meaty part of stalk

**DO NOT TREAT BELOW THE EPIDERMIS**
**TREAT ONLY RED CAPILLARIES – NEVER PURPLE**

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PROBE / NEEDLE SELECTION

**Insulated Probes**
- Sterex - Green Box – Teflon coated
- Pro-Tec – Blue Box – ISO Teflon coated
- Fine capillaries / Cherry Hemangiomas
- Milia / Sebaceous Hyperplasia / Cholesterol Deposits
- Sun/Age Spots

**Non-Insulated**
- Sterex - Gold Box – Gold plated
- Pro-Tec – Gold Box – Stainless steel
- Skin Tags
- Hard nodules that are difficult to penetrate
- Areas that do not need protection

**Scratching Protocol** – **add WATER/conductor** - sweeping action w/probe and keep foot pedal on at all times.
- Pigmented Lesions – using the probe like a sweeping broom and apply a hash tag or tic-tac-toe pattern – do not go below the epidermis – stay on top of the top layer of the skin (light application)

**Tapping Protocol** – **NO WATER** tapping the probe on the epidermis and keeping foot pedal on at all times
- Capillaries – tap vigorously along surface – do not break skin - do not drag probe - start at smaller end of capillary and work towards bigger end
- Skin tags – spray tag with water (for conductivity) tap vigorously along the base of the tag - only where the skin tag is attached to the skin - hold onto the tag with your tweezers in one hand and using your other hand; utilize your gold (non-insulated) probe - stay above the surface, parallel to skin; don’t go below skin’s surface - bend probe to 45 degree angle (if needed to avoid penetrating below the skin’s surface) - the skin tag will appear to dry up into a hard calloused piece of skin. After all of the water has been deleted from the tag it can either be left alone to fall off in a few days or be cut off with a sterile pair of scissors. If any bleeding occurs you can use your probe to cauterize the area until bleeding stops.

Tapping technique is removing all of the water and fat, leaving only the salt; which results in a dry solid salt-like particle. An example would be like cooking a raw egg white and after the treatment turning the egg white into a hard-boiled egg.

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- Milia – Insert probe at 45-degree angle – insert probe – step on pedal for 3-5 seconds and repeat 3-4 times in a circular pattern. Remove with sterile tweezer, push sebum out or use comedone extractor.
PROBE / NEEDLE PURCHASE

PRO-TEC PROBES: (F-SHANK ONLY)

Here is a website that distributes Pro-Tec: [http://www.electrolysisprobes.com/](http://www.electrolysisprobes.com/) - call **714-550-9399** (US and Canada) and let them know Lorenzo "The Laserman" recommended them.

IMPORTANT: (Make sure you purchase the F-Shank)

**PRO-TEC IsoGard F4 I TH** - Approx. **$20.00** / 30 probes


Box of 30 **F-type probes**. ([more information](#))

**PRO-TEC Thermocoagulation F6 TL** – Approx. **$22.50** / 30 probes

Two-piece disposable stainless steel probes. Sterile and individually wrapped. Designed for skin tags, nodule removal and medical procedures.

Medical-grade Stainless Steel.

Box of 30 **F-type probes**. ([more information](#))
**STEREX PROBES:** (F-SHANK ONLY)

Here is a website that distributes STEREX: Prestige Electrolysis - **800-783-7403** (US and Canada) - [http://www.prestigeelec.com](http://www.prestigeelec.com) - sales@prestigeelec.com - let them know Lorenzo "The Laserman" recommended them.


Medical-grade Teflon insulation.

Box of **50 F-type probes**

**GREEN INSULATED PROBES - PR603RI .003 in** - Insulated, Regular F-Shank (Approx. $50 / 50 probes)

Two-piece disposable stainless steel probes. Sterile and individually wrapped. Designed for skin tags, nodule removal and medical procedures.

Medical-grade Stainless.

Box of **50 F-type probes**

**GOLD PROBES - PR605RG .005** – Regular - F-Shank (Approx. $50 / 50 probes)

**IMPORTANT:** Hold the black cap (NH) with your left hand and turn the white part of the NH with your right. Turn the white NH to the right to open and to the left to close (righty tighty and lefty loosey). **DO NOT CLOSE the back cap after treatment - LEAVE OPEN** – so it will be ready to receive the new needle for the next treatment.

The black NH cap is a very important part of the machine. Without it you cannot treat your client or patient.

Black needle holder (NH) cap
SMALL CAPILLARY / TELANGIECTASIA TREATMENT

Setup for Telangiectasia removal:

- Attach the treatment cord to the front connector. Push on and twist clockwise to secure.
- Loosen the tip of the treatment cord and place a needle in the holder. Tighten securely.

Recommended needle size for capillaries, sunspots and cherry hemangiomas: .003 - .004 probe

Capillaries (telangiectasia) are treated with NO water and work from smallest to largest capillary – then treat from the center of the body outwards (THERMO/LO setting)

Sun/Age Spots are treated with a little water (conductor) and then grid with hatch / tic-tac-toe pattern (THERMO/LO setting)

Cherry Hemangiomas are treated with NO water and work into the center area – then treat in a counter clockwise or clockwise pattern (THERMO/LO setting)

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SUN/AGE SPOT REDUCTION -

- Treat sun/age spots 3mm in size or smaller (larger spots should be seen by a Dermatologist)
- Make sure you take the time to go through the ABCDE factor (see below)
- Use insulated probe/needle
- Use water (spray or Q-Tip), water based gel (ultra-sound gel) or topical skin desensitizer
- Use LO current (100 v) or less – on Asian skin which is thinner use 90-95v
- Do not penetrate the skin...but lay the probe on top of the epidermis and allow the current to cauterize the capillary
- Apply a "HASH TAG" or "TIC-TAC-TOE) pattern on the lesion...leaving good skin in between your scratches
- Look for a darkening of the skin (coffee ground look) and then wait 5-10 minutes after treatment to make sure you have accomplished goal
- Healing time is 7-14 days (do not use anything on treated area for 24 hours – makeup can be applied after 24 hours)
- Caladryl cream (make sure it has both Benadryl/Calamine – recommend pink) after treatment for 24 hours

A B C D E guideline for determining a mole (do not treat – send to a Dermatologist):

A. Asymmetry: does the mole have an irregular shape?
B. Border: is the border of the mole ragged, blurred or uneven?
C. Color: does the mole have more than one color (i.e. a darker spot in the middle of lighter pigment)?
D. Diameter: is the mole bigger than 6mm?
E. Evolution: has the mole changed in size, shape or color?
SKIN TAG REMOVAL -
• Treat skin tags 2mm in size or smaller (larger skin tags should be seen by a Dermatologist)
• Use **NON-insulated** probe/needle (Stainless Steel or Gold)
• Use lots of water (spray or Q-Tip)
• Use HI current (200v) - push bottom button twice to HI
• Leave probe on the skin until the soft skin tag turns hard (i.e. turning a grape into a raisin)
• Keep treating until the skin tag is completely shriveled up or comes off with treatment
• You do not have to remove the skin tag, as it will fall off in 4-7 days (if treated properly)
• Healing time is 7-14 days (use anti-biotic like Bacitracin or PolySporin)

CAPILLARY REDUCTION -
• Treat capillaries 1mm in size or smaller - Do not treat legs
• Use **insulated** probe/needle
• No water on the area
• No topical on the skin – if used, make sure it is completely wiped off and clean
• Use LO current (100 v) or less – on ethnic or older skin, which is thinner, use 90-95v
• Do not penetrate the skin...lay the probe on top of the epidermis and allow the current to tx the capillary
• Look for blanching and then wait 5-10 minutes after treatment to make sure all red is gone
• Healing time is 7-14 days (do not use anything on treated area for 24 hours – makeup can be applied after 24 hours)
• Caladryl cream (make sure it has both Benadryl /Calamine – recommend pink) after treatment for 24 hours
PROTOCOLS - continued

**CHOLESTOROL DEPOSIT REMOVAL -**

- Treat cholesterol deposits 2mm in size or smaller (larger skin tags should be seen by a Dermatologist)
- Use **insulated** probe/needle
- Tapping technique
- Do not use water and make sure skin is completely clean
- Use LO current (100v) - push bottom button
- Tap probe on the skin and with the goal of drying up sebum – stay in the epidermis
- Make a small opening with tweezer or lancet
- Push out rancid sebum with comedone extractor or back of tweezers
- Healing time is 14-28 days (use anti-biotic like Bacitracin or PolySporin
INFECTION CONTROL

Sterilization
All instruments used in the capillary procedure should be disposable, sterilized probes or sterilized using a standard method that can be routinely monitored for effectiveness, i.e., dry heat or steam under pressure.

The technician should wear a fresh pair of non-sterile disposable examination gloves during the treatment procedure of each client.

A proper hygienic environment should be maintained and infection control procedures followed to minimize the risk of transmission of infectious diseases.

Hand washing
A sink with hot and cold running water should be located in each treatment room.

Hands should be washed:

b. Before and after treatment of each client.
c. Before donning gloves and immediately after gloves are removed.

Hand washing should include use of plain soaps.

a. Bar soaps should be kept on a rack to allow water to drain.
b. Liquid soap containers should be disposable or reusable containers should be cleaned and refilled with fresh soap at least once a month.

Technique

a. Vigorously rub together all surfaces of lathered hands, for at least 10 seconds.
b. Thoroughly rinse.
c. Dry thoroughly with a clean disposable paper towel.

Cleaning and sterilizing instruments and other precautions

1. Probes should be pre-sterilized and disposable

2. New reusable instruments should be cleaned and then sterilized before initial use.

3. Gloves should be worn during the pre-cleaning, cleaning, rinsing and drying of instruments.

4. All containers holding contaminated needles and holding cylinder should be cleaned and sterilized daily or whenever clearly contaminated.

5. Unused instruments in containers that have been opened should be re-sterilized after a 24-hour period.

6. Instruments contaminated before use, i.e., dropping or touching soiled surface should be re-sterilized.

Probes

1. **Pre-Sterilized Disposable** probes are suggested for use for this treatment - One per client.
**Cleaned Instruments**

2. Dry Heat sterilizer temperatures recommended including, but not limited to:
   - 340 degrees F (170 degrees C) – 1 hour
   - 320 degrees F (160 degrees C) – 2 hours

Temperatures relate to the time of exposure after attaining the specific temperature and do not include a heat-up time.

Sterilizing equipment should be approved by the FDA and should be cleaned, used and maintained according to the manufacturer’s instructions.

**Additional methods of sterilization and disinfectants**

- Steam (Auto Clave)
- Sterilants/ liquid disinfectants
- Ethylene oxide gas
- Chemiclave
- UV sterilizer

**Sterilized Packaging**

Chemical (i.e., color change) indicators should be used on each package to indicate items have been exposed to a sterilization process.

Biological indicators should be used no less than once a month per sterilizer according to manufacturer’s instructions to assure mechanical function and sterilization efficiency.

Aseptic technique should be followed when handling sterilized instruments.

Prevent accidental needle-stick injuries; disposable or damaged probes should not be recapped, bent, or manipulated by hand prior to disposal. Dispose of probes in a sturdy puncture-resistant container.

**Container Disposal**

Contents should be disinfected with a freshly prepared 1:10 solution of household bleach and water (1 part bleach and 9 parts water); allowed to sit for 30 minutes; solution poured off; and the container securely sealed and disposed into the regular trash disposal, unless otherwise specified by state and local health regulations; OR probes may be decontaminated for handling by cleaning and sterilizing and placed in a puncture resistant container. The container should be securely sealed, and disposed into the regular trash, unless otherwise specified by state and local health regulations.

Removable tip of probe holder should be wiped with a detergent-germicide/disinfectant after each treatment.
ACCESSORY MAINTENANCE

TREATMENT CORD

With normal use, the treatment cord wire may eventually break. If there is intermittent current, or no current, replace the cord. Purchase a new treatment cord each year to avoid this problem.

FOOTSWITCH

When not in use, store the footswitch off the floor and do not over extend the cords.

WARRANTY

PLEASE RETURN THE WARRANTY CARD, WITHIN A 10-DAY PERIOD, OF RECEIPT OF EQUIPMENT, TO ACTIVATE THE TWO YEAR WARRANTY.

ACCESSORIES HAVE A 90-DAY WARRANTY FROM THE DATE OF PURCHASE AND ARE EXCLUDED AS PART OF THE 3 YEAR MACHINE WARRANTY.

THE WARRANTY IS NOT VALID UNLESS THE CARD IS RETURNED!

ATTACH YOUR PORTION OF THE CARD TO THE BOTTOM OF THIS PAGE FOR QUICK REFERENCE. PLEASE HAVE YOUR SERIAL NUMBER ON HAND (on the back of the machine) IF YOU NEED TO CALL FOR TECHNICAL ASSISTANCE.

For concerns with the operation of the equipment contact your distributor.

All equipment is intended for use by licensed or trained technicians and is FOR PROFESSIONAL USE ONLY!

Factory-trained personnel must repair the equipment only!

- Warranty Card Below -
- WARRANTY CARD -

Return (FAX – 775-332-3852) within 10 days of receipt of your machine.

Immediate return of your warranty card establishes a permanent record and is mandatory for your service warranty to be valid.

Without this returned completed card in your file, warranty is invalid.

CLAREBLEND, INC. ® warrants the Thermo-Lo (2-year warranty) to be free from defects in material and workmanship for parts and labor, from the date of original purchase. External accessories have a 90-day warranty and are excluded from the machine’s warranty.

To obtain repair under the terms of this warranty: Call CLAREBLEND (800-334-7126) – have serial number available – if service department suggests servicing carefully pack machine in original packing and send to CLAREBLEND with an explanation of problems. Include all accessories with machine.

The warranty herein extends only to the original purchaser and is not assignable or transferable and shall not apply to any machine which has been repaired by any one other than CLAREBLEND, INC. or that may have been subject to alterations, misuse, negligence or accident or to any unit which may have had the serial number or name altered, defaced or removed.

All shipping charges assumed by customer - Recommend yearly calibration - (please print)

To validate this Warranty and Registration
Fill out and mail within 10 days of receipt.

SERIAL #___________ MODEL:________________________ DATE PURCHASED: ________________________

OWNER/BUSINESS NAME:________________________________________________________

ADDRESS:______________________________CITY:______________________________STATE ___ ZIP______

BUS PHONE: (______)___________________ [ ] CELL [ ] HOME: (______)___________________

EMAIL:______________________________ OWNER’S SIGNATURE: ________________________

SALES REP:______ CHROMOS – LORENZO KUNZE, M.E.______________________________

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